

United States Postal Service®

# INDUSTRYALERT

November 13, 2020

## Product Tracking & Reporting - System Maintenance - November 14, 2020

Product Tracking and Reporting has scheduled maintenance as follows:

Start time:	Saturday	November 14, 2020	8:00 PM EST US
End time:	Sunday	November 15, 2020	2:00 AM EST US

- Inbound Shipping Services manifest files, Shipping Partner event files, and Operational tracking event data will continue to be received during this time but will experience a delay in processing.
- Outbound Scan Event, Confirmation Error Warning, and Postage Statement Extract file extract processes will be held and will resume at maintenance conclusion.
- USPS Tracking information may be stale and temporarily unavailable.

Please direct any inquiries or concerns to the *Product Tracking and Reporting* via email ([IMpb@usps.gov](mailto:IMpb@usps.gov)).

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